



Location

Pay attention to the location of your appointment mentioned when booking on Calendly in order to avoid costing it your session. It is always possible to change last minute from a face to face sessions to an online session. It is not possible to change from an online session to a face to face session.

Cancellation

Cancelling your session less than 48 hours before your session will result in the payment of the missed session.

Administration

Administration requests such as reimbursement documents or reports are done during the sessions and may add an additional cost.

Ask for it before your first session.

Special request

Make sure to ask for any special request before you book a session. We will walk through your request and discuss the possibilities.