



Location

Pay attention to the location of your appointment mentioned when booking on Calendly to avoid costing it your session. It is always possible to change last minute from a face-to-face session to an online session. It is not possible to change from an online session to a face-to-face session.

Cancellation

Cancelling your session less than 24 hours before your session will result in the payment of the missed session. A small administrative fee will be retained if the session is refunded.

Administration

Avoid an additional cost by asking for your reimbursement documents or attendance receipt before or during the session. We don't provide written reports: you can ask these to a psychiatrist.

Special request

Make sure to ask for any special request before you book a session. We will walk through your request and discuss the possibilities.